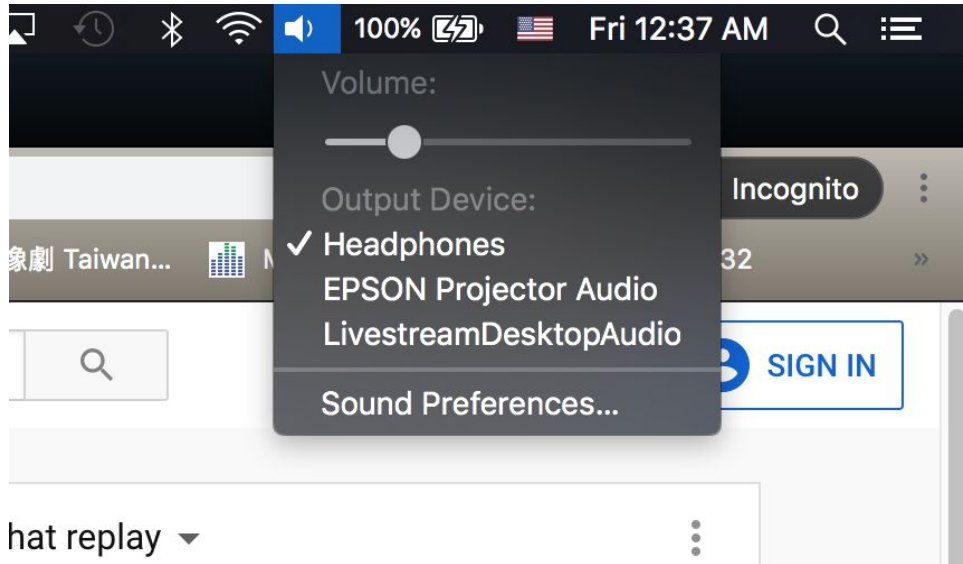


Livestream Troubleshooting

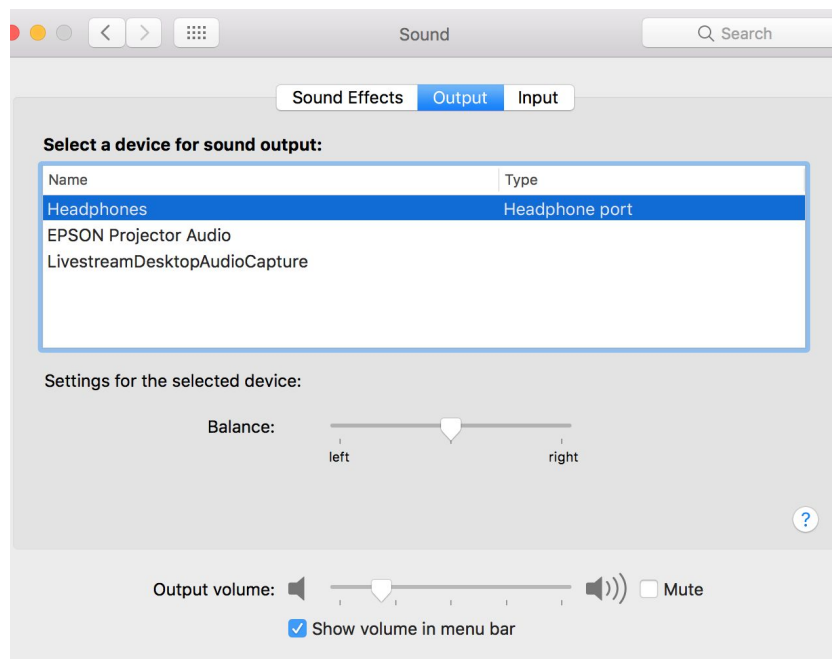
1. When there is no audio or levels are too low

MAC OSX

Check if output device is selected and volume is set properly

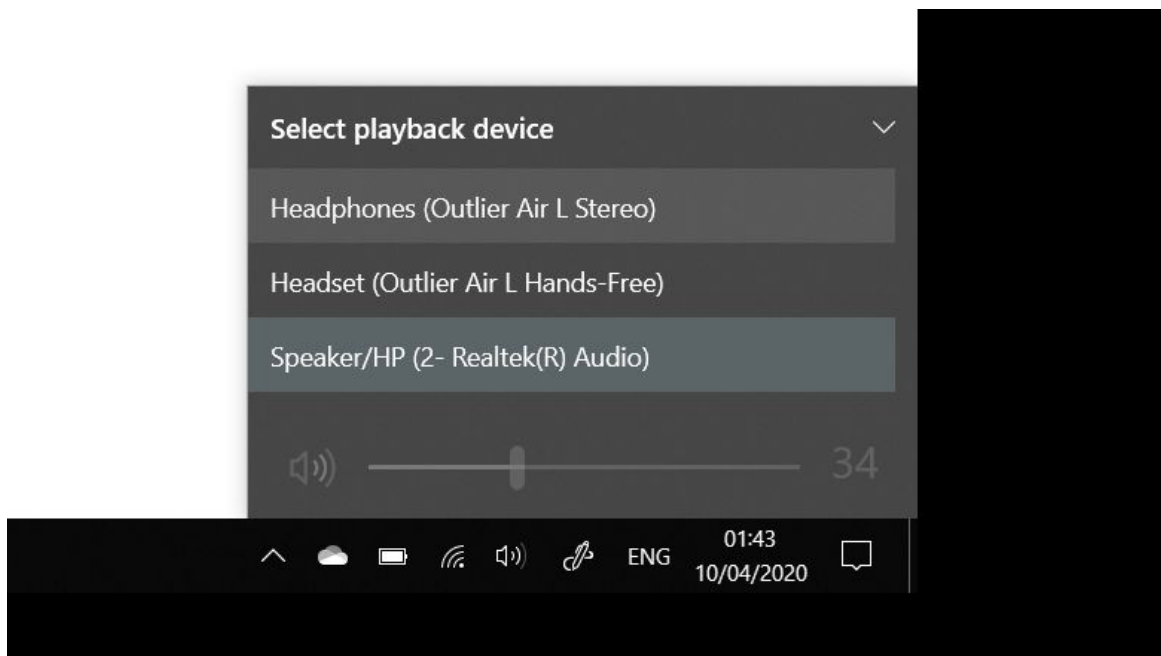
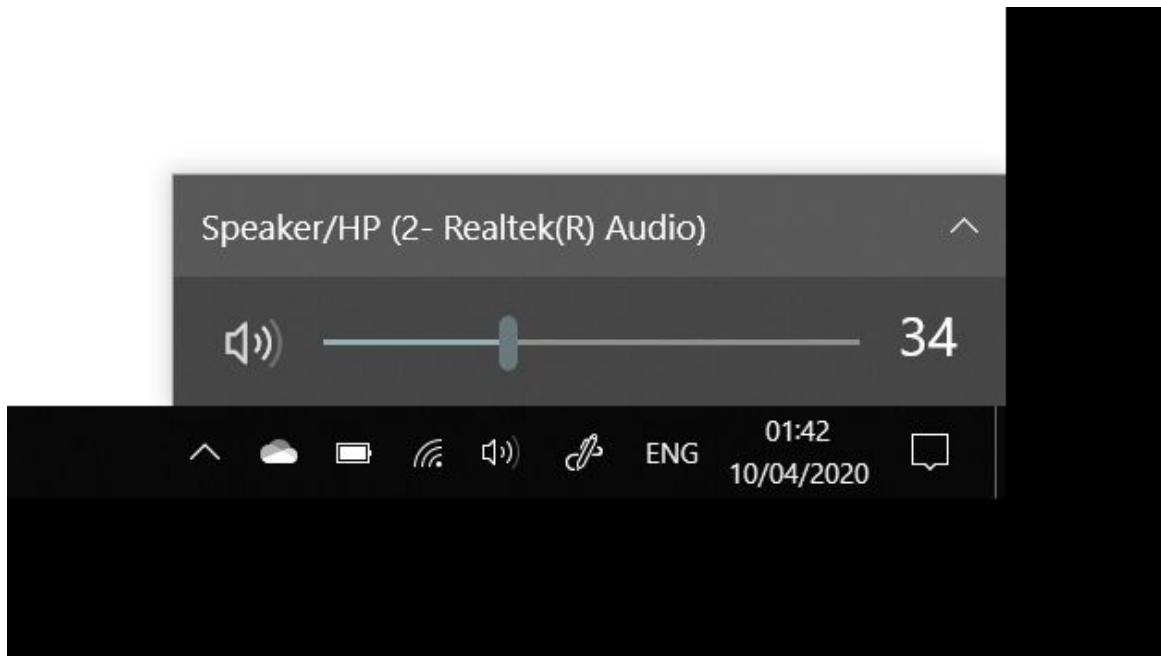


If necessary, access Sound Preferences to make adjustments or troubleshoot

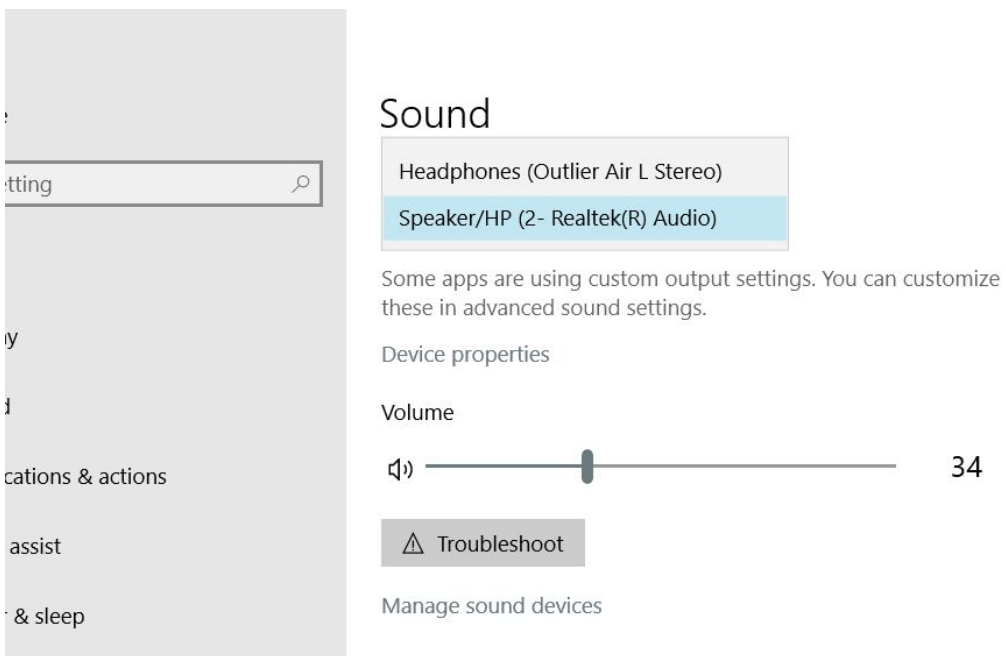
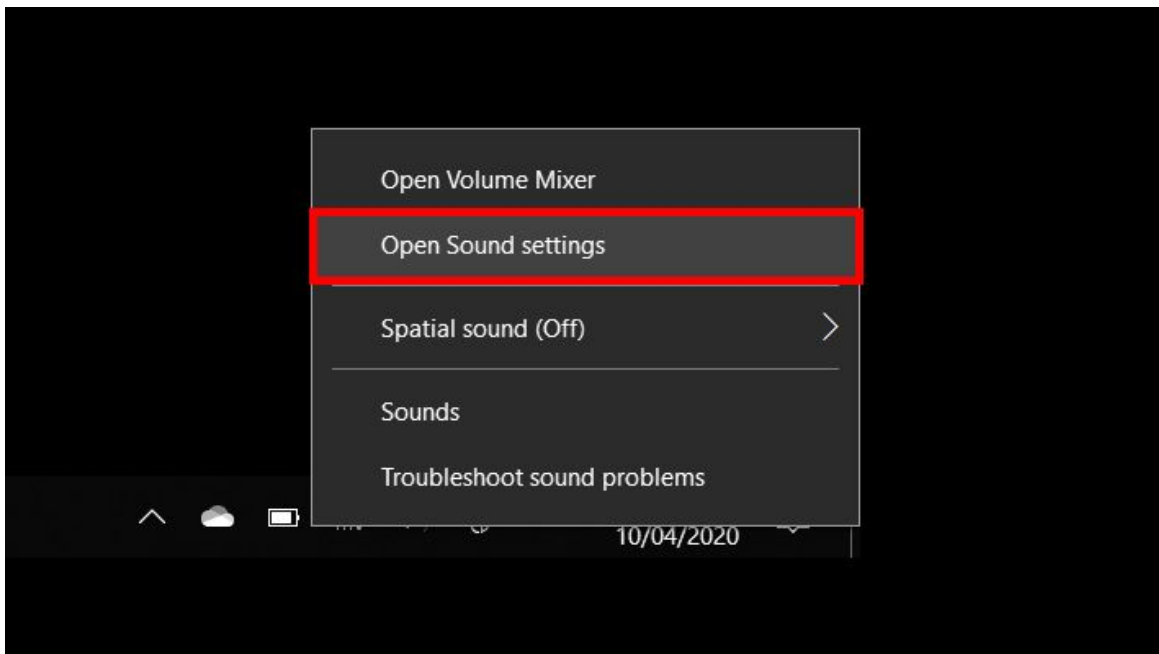


Windows 10

Check if output device is selected and volume is set properly



If necessary, access sound settings to make adjustments or troubleshoot

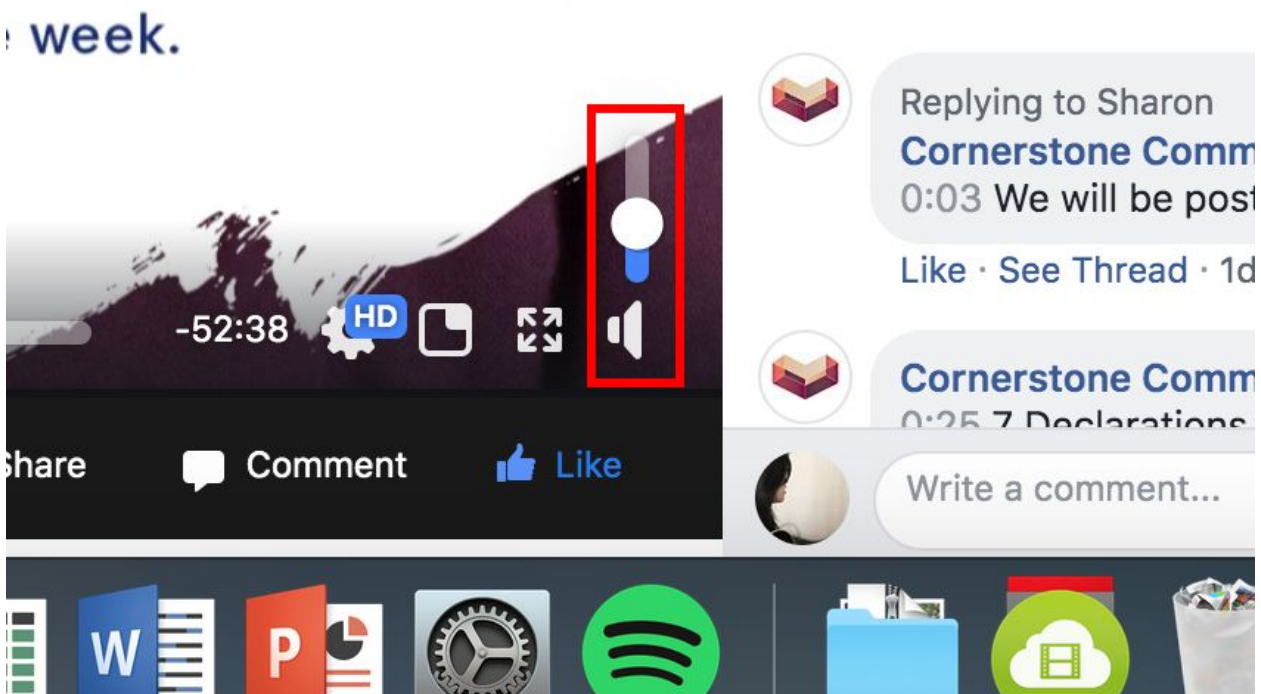


Check if audio levels are set properly on video

On Youtube Live



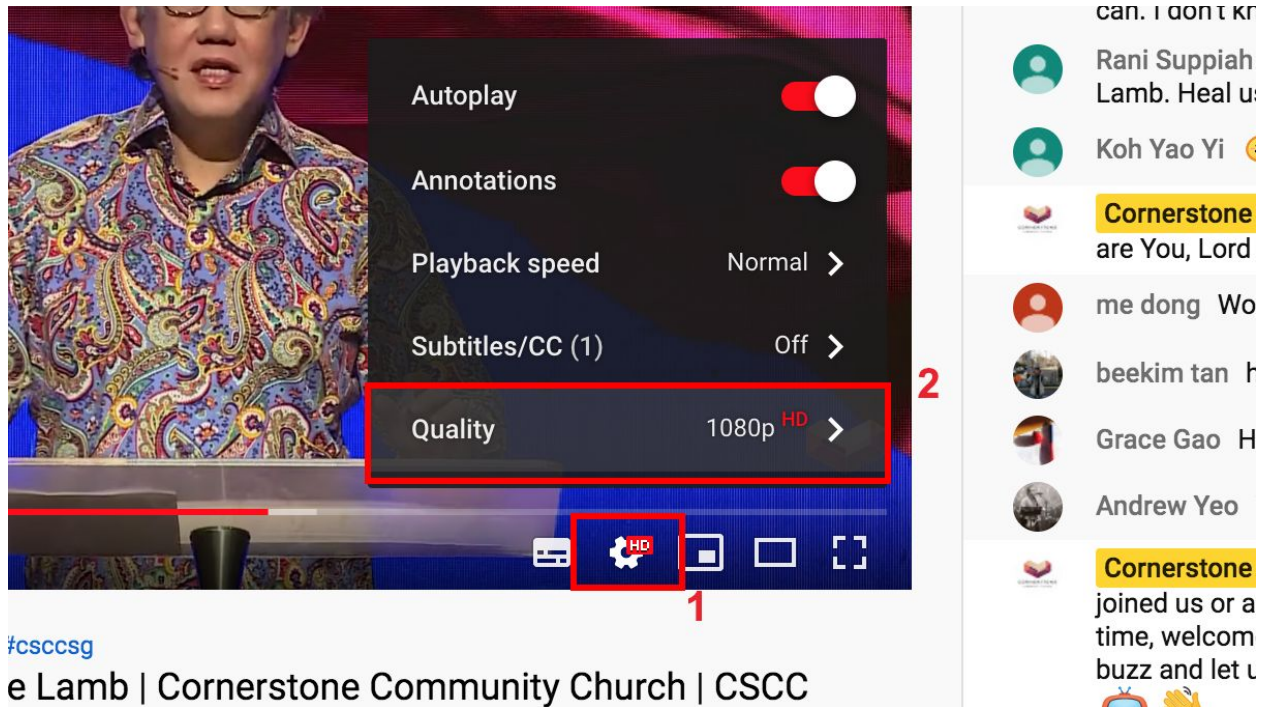
On Facebook Live



2. When video is lagging and keeps buffering

Change your video quality to 720p or 480p if you are experience low network bandwidth

On Youtube Live



can. I don't know

Rani Suppiah Lamb. Heal us, he

Koh Yao Yi 🙏

Cornerstone are You, Lord

me dong Worthy

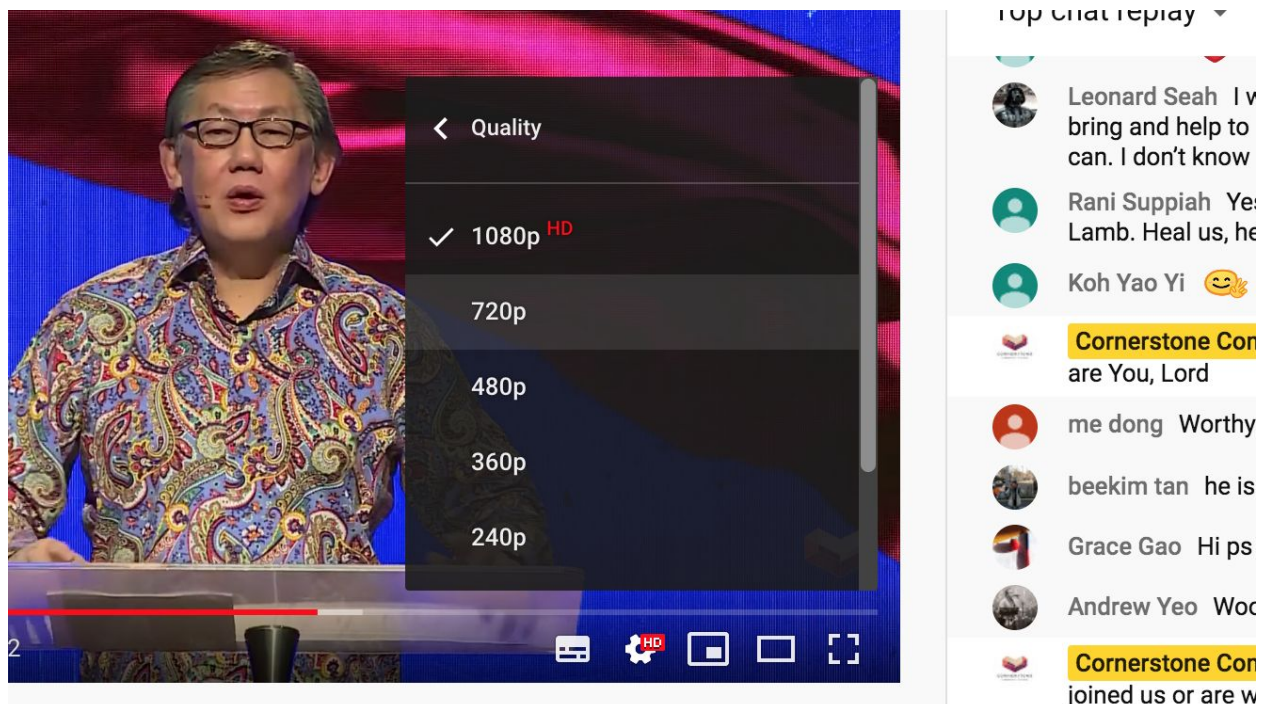
beekim tan he is

Grace Gao Hi ps

Andrew Yeo Woc

Cornerstone joined us or a time, welcome buzz and let u

#cscmsg
e Lamb | Cornerstone Community Church | CSCC



Top chat replay ▾

Leonard Seah I v bring and help to can. I don't know

Rani Suppiah Ye: Lamb. Heal us, he

Koh Yao Yi 🙏

Cornerstone Con are You, Lord

me dong Worthy

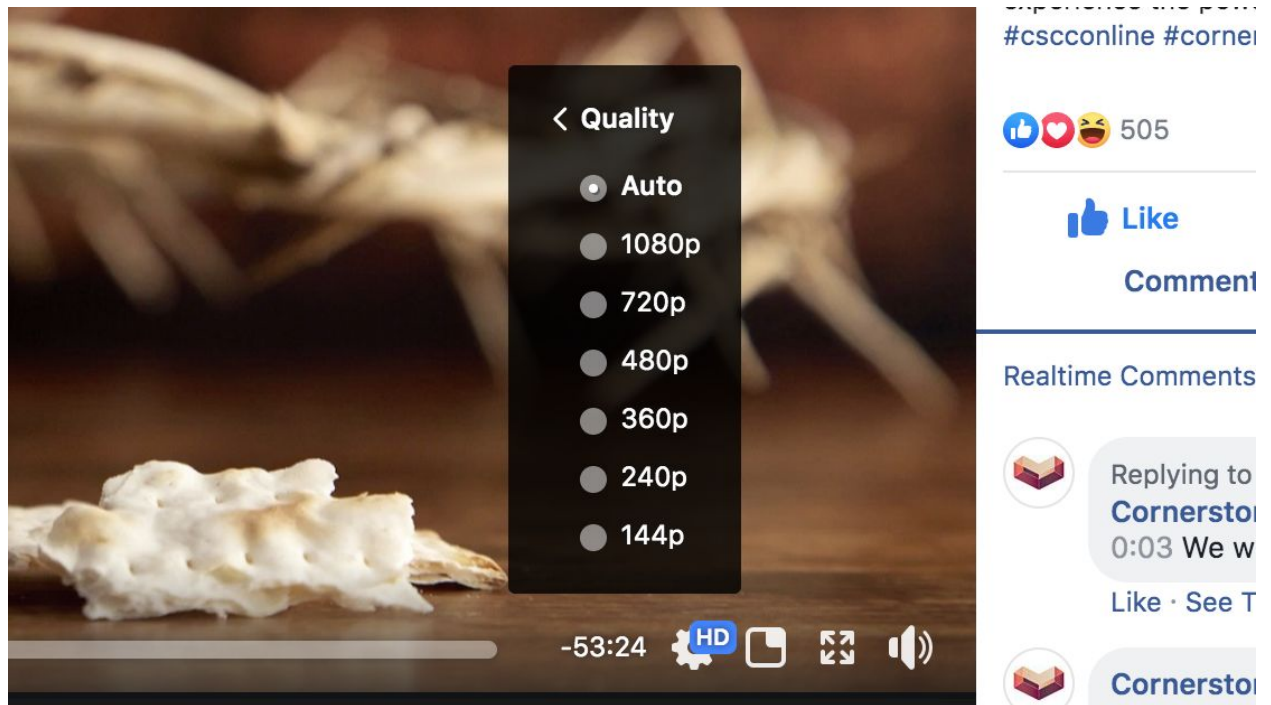
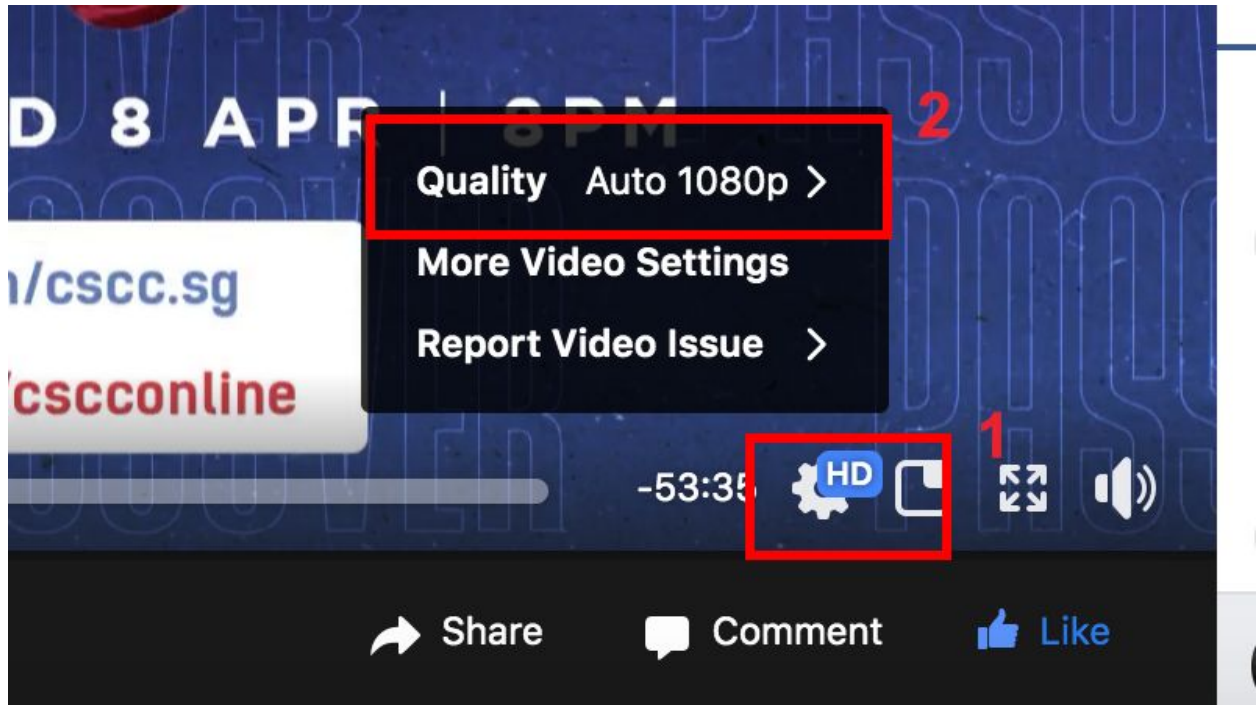
beekim tan he is

Grace Gao Hi ps

Andrew Yeo Woc

Cornerstone Con joined us or are w

On Facebook Live



3. When you are in doubt

Please reload page when necessary

